



827-2022 ADDENDUM 2

BOOKING AND SCHEDULING SOLUTION FOR PARATRANSIT AND ON-REQUEST TRANSIT

URGENT

PLEASE FORWARD THIS DOCUMENT TO WHOEVER IS IN POSSESSION OF THE BID/PROPOSAL

ISSUED: Feb 2, 2023
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THIS ADDENDUM SHALL BE INCORPORATED INTO THE BID/PROPOSAL AND SHALL FORM A PART OF THE CONTRACT DOCUMENTS

Template Version: Add 2021-03-05

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Bid/Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 10 of Form A: Bid/Proposal may render your Bid/Proposal non-responsive.

QUESTIONS AND ANSWERS

- Q1: Of the 73 Winnipeg Transit Plus Vehicles can you please advise how many are used for paratransit currently?
- A1: Currently all Winnipeg Transit Plus vehicles are used for Paratransit.
- Q2: Of the 73 Winnipeg Transit Plus Vehicles could the City please estimate the number of vehicles that would be used for microtransit?
- A2: None of the Winnipeg Transit Plus vehicles are used for micro transit. However, in the future, Winnipeg Transit will implement a Family of Services model whereby all transit vehicle resources could be co-mingled where appropriate.
- Q3: Does the City of Winnipeg have a Target Passenger per Vehicle Hour (PVH) they are trying to meet?
- A3: **Winnipeg Transit Plus:** Currently the target average in Transit Plus is ≥ 2.1 PVH, but the target for the new Solution is "as many people as possible".
- Winnipeg Transit On-Request:** PVH targets are dependent on many variables and will vary by zone. The target for each zone is "as many people as possible". For reference, average PVH by zone is listed for the month of January, 2023; Zone 101 (3.3 PVH), Zone 102 (3.6 PVH), and Zone 110 (6.5 PVH). Winnipeg Transit expects the average PVH in each zone to be as high as or higher than the PVH for January, 2023.
- Q4: Can the City of Winnipeg identify the number of zones in which this service would operate?
- A4: Winnipeg Transit Plus paratransit service operates to all addresses within the City of Winnipeg for eligible, registered customers. Winnipeg Transit On-Request currently operates in three zones. See <https://info.winnipegtransit.com/en/service/on-request/> for details.
- Q5: What are the operating hours of the service?
- A5: Winnipeg Transit Plus hours of operation are Monday – Friday: 6 a.m. – 12 a.m., Saturday: 7 a.m. – 12 a.m., and Sunday: 8 a.m. – 10 p.m. Operating and fleet service hours expand for certain special events or as required. Winnipeg Transit On-Request hours of operation can be found at <https://info.winnipegtransit.com/en/service/on-request/>.
- Q6: Of the 73 Winnipeg Transit Plus Vehicles;
- (i) How many are dedicated?

- (ii) How many are non-dedicated?
- (iii) Who are the five contracted fleet providers operating the dedicated vehicles?

A6: The answers are as follows:

- (i) Currently, all Winnipeg Transit Plus vehicles are dedicated.
- (ii) Currently, none. Future-state may include additional non-dedicated vehicles.
- (iii) Currently, service providers are local contractors.

Q7: What is the maximum number of ACTIVE vehicles that will be on the road at any given time?

A7: **Winnipeg Transit Plus:** 73.

Winnipeg Transit On-Request: The maximum number of ACTIVE vehicles on the road is three (3).

Q8: How many trips per day/week/month do the non-dedicated vehicles complete?

A8: Currently, no non-dedicated vehicles are used in either service.